

Recommendations for Make it York as approved by the Cabinet in April 2015	Update as of March 2016	Update as of September 2016
<p>viii) Full access for all to the city and its attractions should be one of Make it York's key aspirations'.</p>	<p>Access to York and its hotels, attractions, shops and restaurants is a crucial part of product development for the city. Working within the restrictions some buildings face we prioritise making York as welcome to all. This is an ongoing initiative and we will continue to talk to new businesses and advise they take guidance from the experts in the field of access. Review of the St Nicholas Market infrastructure included the provision for access to all chalets.</p>	<p>Make It York continues to push the Access for All messaging throughout.</p> <p>The Christmas market chalet area will continue to be fully accessible and we are aiming to widen this by further work with 3rd party providers of events within the city to adopt the same policy.</p> <p>Ie: Great Yorkshire Fringe/ Food & Drink etc</p> <p>Working closely with Be Independent to help supply specific equipment for travellers to use in York accommodation and make it as easy as possible to secure what they need.</p> <p>We also have a new video promoting the ease of access by train London to York:</p> <p>http://www.britainisgreat.com/city-scene/london/accessible-rail-journey-london-york/</p>

ix) Work with venues to assess their interest in accessing DisabledGo's best practice guides, with the intention of charging a fee covering the costs of those guides.	<p>Disabled Go has been highlighted at attraction meetings for both large and small attractions. Euansguide.com (an online user generated content website) is a relatively new website and York has been one of the first cities to have a significant presence. We are highlighting both as important resources for visitors with accessibility issues to read reviews and get advice from fellow travellers.</p>	<p>A dedicated area on visityork.org with Access for All info http://www.visityork.org/travel/mobility.aspx</p> <p>We have told all our members about Disabled Go and Euansguide.com in our monthly e-newsletter and will continue to push for more content and reviews within these key sites to help travellers benefit from all the expert knowledge which is out there.</p>
x) Promote and encourage York's live music venues to achieve the Live Music Industry's Charter of Best Practice (see paragraphs 44-45 & 70 of review final report).	<p>Further work needed to reach live music venues. MIY worked closely with the Great Yorkshire Fringe to ensure accessibility to their Parliament Street event was as easy as possible.</p>	<p>It is up to individual venues to make their own arrangements regarding accessibility. Make It York works with all temporary music/comedy/entertainment events to ensure events taking place on MIY managed land are fully accessible.</p> <p>Great Yorkshire Fringe is a key example of how this can work.</p>
xiii) Create a best practice accessibility-related award at the annual Visit	<p>In line with regional and national tourism awards it is crucial that all categories at the Awards consider accessibility rather than one specific award. All categories include specific criteria around accessibility and the</p>	<p>To confirm we do have specific accessibility questions on each category of the tourism awards to make sure we are covering all angles across the board.</p>

York Tourism Awards (see paragraph 74 of Appendix 11 of review final report).	judging panels and mystery visits will all take a business approach to accessibility extremely seriously in the final judging.	
xiv) Create and deliver training opportunities for public transport staff and staff at heritage and cultural venues, shops, cafes, restaurants etc to promote good practice (see paragraph 71 of Appendix 1 of review final report).	Planning in progress for this to be built into the MIY remit for business support	Make It York suggests liaising with Visit Britain approved Welcome Host trainers in the delivery of these courses – it is not part of the current Make It York SLA to deliver this type of training. http://www.welcometoexcellence.co.uk/trainingprogrammes/welcomeall.asp
<u>March 2016</u> The Committee agreed to sign off recommendations i), iv), xi), xii) & xv) and requested a further update on the remaining recommendations in six months time (Sept 2016).		<u>Sept 2016</u>